

DELL TECHNOLOGIES AND MICROSOFT 365 ARE **BETTER TOGETHER!**

What is Microsoft 365 from Dell Technologies?

- Comprehensive portfolio of Microsoft Cloud plans.
- 24x7 support via phone, email, and chat for admin and end users.
- Onboarding, set-up, and activation included.
- Flexible billing options, including monthly and annual.
- Increase or decrease quantities as needed for monthly billing products.



Microsoft 365 Cloud **Benefits**



Increase productivity: Utilize Microsoft's integrated platforms to increase collaboration across team members.



Use on all of your devices: Each user can use the Microsoft desktop applications on up to 5 PCs or laptops, 5 phones, and 5 tablets per user, at work or home.



Stay current: With Microsoft 365 connected to the Cloud, you always have the latest versions.



Business class email: Reduce stress by moving to Microsoft's Cloud-based email platform.



Protect and manage: Help protect your data and easily manage users through comprehensive offers.

Get a worry-free Microsoft 365 experience from Dell Technologies with:

- Access to Microsoft Certified Licensing specialists.
- Consolidation of your IT purchasing through one single Dell Technologies account team.
- Onboarding, account set-up, and email migration assistance included at no additional cost.
- Dedicated Microsoft 365 technical support engineers, exclusively for Dell Technologies customers.
- 24x7 support via email, chat, or phone.

To sign up today, email Get_Office365_US@Dell.com



Dell Technologies Cloud Concierge Service:

Includes 24x7 support when you need it for a worry free Microsoft 365 experience.

Set-up and Installation

- Activation portal
- Account set-up
- Domain activation
- Licenses and seat assignment

Configuration and Migration

- Email migration*
- Outlook configuration*
- Directory synchronization
- Mobile devices connection
- Single sign-on set-up

Administration and Support

- 24x7 end user and admin support
- Subscription management
- Unified experience
- Optional on-site support

*Restrictions may apply

Dell Technologies and Microsoft 365 Support:

Support Platform	Average Response Time
Phone	120 seconds
Email or Voicemail	4 hours
Chat	120 seconds

Dell Technologies and Microsoft 365 Offers Overview:

Offers	Standard Support	Basic Support	Non-Profit	EDU (Academic)	Gov (O365 GCC)
Email Migration Assistance	✓		✓		
24x7 Support	✓	✓	✓	✓	✓
IT Admin Support	✓	✓	✓	✓	✓
End User Support	✓	✓	✓		✓
Monthly Billing	✓	✓	✓	✓	
Annual Billing	✓	✓	✓	✓	✓
Eligibility Requirements*			✓	✓	✓

* Eligibility Requirements are per Microsoft guidelines for Non-Profit, EDU and GOV.

For more information, visit:

Microsoft 365 from Dell Technologies: dell.com/en-us/work/shop/microsoft365/cp/office365

Dell Technologies Cloud Support: support@office365.dell.com

Microsoft 365 from Dell Technologies Service Description:

dell.com/learn/us/en/uscorp1/legal~service-descriptions~en/documents~office-365.pdf